

WorkKeys - National Career Readiness Certificate

[WorkKeys®](#) [1] is a career skills assessment tool that builds and measures an individual's workplace skills in 3 core subjects: Applied Math, Workplace Documents, and Graphic Literacy. Employers believe these skills to be essential to job success.



APPLIED MATH

Critical thinking, mathematical reasoning, and problem-solving techniques in workplace situations. High levels of this skill include:

IDENTIFYING
errors in calculation

CONVERTING
systems of measurement

CALCULATING
areas and volumes



GRAPHIC LITERACY

Reading and comprehending graphical materials to solve work-related problems. High levels of this skill include:

INTERPRETING
trends, relationships, and patterns

COMPARING
information and trends among data sets

USING DATA
to make decisions



WORKPLACE DOCUMENTS

Reading and comprehending written information to make decisions and solve problems. High levels of this skill include:

INFERRING
meanings of words and phrases from contexts

DECIPHERING
the meaning of acronyms, jargon, or technical content

APPLYING
information and instructions to a new situation

A person must test in these 3 subject areas and score a level 3 or better in each WorkKeys® assessment to earn a National Career Readiness Certificate (NCRC). Depending on a person's score, certificates are awarded in the following levels: Bronze, Silver, Gold, and Platinum. Individuals can add their certificate to their resume to show they have the skills for work. Businesses use the NCRC on Guam and nationwide to select, hire, train, retain, and promote.

Guam Law, P.L. 31-254, also requires a mandatory skills assessment for GovGuam employment to help ensure and sustain a community workforce prepared for current and future jobs.

WorkKeys® Registration

- WorkKeys® testing fee is \$65.00. This fee covers the online **WorkKeys® Curriculum** (this website helps you improve your skills and prepare for the assessments) and the **WorkKeys® Assessments** in Applied Math, Workplace Documents, and Graphic Literacy.
- The retake fee is \$22.00 per Assessment.
- A Certificate reprint is \$15.00.

WorkKeys® Score Results

- Your WorkKeys® score results will be emailed to you once successfully completed.
- If you earned a certificate, your certificate will be ready for pick up around 1 week after you complete your WorkKeys® Assessments.

For testing dates and times contact us at 735-5640 or email career.ready@guamcc.edu.

**Click on the link below to validate a
WorkKeys® Certificate**

[Validate a WorkKeys® Certificate](#) [2]